**Year One Report**  
**Allen County Syringe Services Program (“SSP”) 2016-2017**

The Allen County Syringe Services Program (SSP) opened on Tuesday, November 1, 2016 and is currently operated from the Positive Resource Connection (PRC) location. We wanted to provide you with a year one report complete with some interesting statistics and various updates on how things have progressed during the first year of operation.

The program was granted a 2-year renewal allowance by the Allen County Commissioners. It is therefore operational through 10/5/2019.

**SUCCESSES:**
1) By far, the thing we are likely the most proud of is our development and sustainment of an approximate 97%-99% average return rate for needles among returning clients. We have held strong to our requirements for returning needles and have nearly achieved a sustained 1:1 exchange rate.

2) We have tweaked the clinic flow numerous times throughout this first year to become as efficient, confidential, and proactive as possible. Right now, we feel we have a pretty well-oiled machine among the trained staff.

3) We have received several grants over this first year to provide supplies for this operation so that local tax dollars are not utilized for the supplies and needle disposal. We are excited to announce, we received a continuation grant from the Indiana State Department of Health for supplies AND STAFFING.

4) At least 16 clients have started the road to recovery through referrals from the SSP!

**LESSONS LEARNED:**
We want to work toward more depth in our trained staff to cover for vacations, sick time requests, AND GROWTH! So, we’ve developed a plan to do so and we are excited about being able to bring on additional staff through the ISDH grant mentioned above. This will definitely get us where we want to be in time.

**FUTURE OPPORTUNITIES AND GOALS:**
We are hopeful we can grow the program into more than one day per week. We are able to accommodate our current client load, but as we grow we know additional days and hours will be required. We have recently been given permission to build an additional structure at our New Haven Avenue site which may, in time, be able to be used for additional clinic hours. More information in 2018!

Wound Care is just one of the services offered at the SSP having some successful outcomes......see below!
The Clients:
Total Visits: 692  
Total Unique Clients: 242**  
Male Clients: 122  
Female Clients: 120  
Range of # of New Clients per week: 0-15  
Range of # of Returning Clients per week: 0-25  
# of Unique Clients who are Returning Clients: 105

The Services:
Wound Care: 48  
Off-site Medical Referrals: 9  
Referrals for Addictions Counseling (on-site): 34  
Referrals for Addictions Counseling (off-site): 11  
HIV tests conducted (on-site): 30  
Hepatitis C tests conducted (on-site): 23  
Health Navigator Visits (insurance): 28

The Exchange:
Total Needles Collected/Returned: 19,209  
Total Needles Distributed: 26,530  
Exchange Rate (among returning clients): approx. 99%

Notable Fast Facts
# of Clients Reporting 50-99 uses per needle (upon 1st visit): 9  
# of Clients Reporting 100 or more uses per needle (upon 1st visit): 7  
# of Client reporting 100 or more injections (per week): 11

51 of the 105 returning clients initially reported high needle re-usage rates upon their 1st visit (some were 100+), but they have since dropped to just 1 reported use per needle now, and have remained steady!